

October 2022

Treebytree

Terms & Conditions



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In this document, the terms and conditions are described that regulate the conditions applied for purchases made by the user on www.treebytree.earth, the web platform owned by Treebytree B.V. The user who proceeds to buy a service on this platform agrees to have read and accepted the following terms and conditions.

Company information

These terms and conditions apply to the services of Treebytree B.V. with a registered office at BINCK 36, Binckhorstlaan 36, UNIT M053, 2516 BE, The Hague, The Netherlands. Tel.: +3185-1149090, info@treebytree.earth. Registration number with the Dutch Chamber of Commerce 86955411, Tax and VAT code NL864158178B01.

Pricing

All prices, unless indicated otherwise, are in EUR. The customer is responsible for any custom fees, import duties, or taxes that may be imposed by your country's customs department. We reserve the right to change pricing at any time for any reason. When ordering trees through the Treebytree platform, you enter into a payment obligation. Treebytree will invoice the customer according to the specific agreements regarding price and payment terms that have been agreed between Treebytree and customer.

Ownership

Purchasing a tree from Treebytree does not give the buyer legal ownership of the tree. Trees will remain in ownership of the local farmer, land owner or other owner of the particular tree or land that the tree is part of. Although Treebytree only engages in cooperation with high quality partners to bring back the trees that are gifted, it is understood that the survival rate of trees cannot be guaranteed. Treebytree guarantees that the project area that the tree is part of will be supported and monitored for the duration of the full FMNR program (average of 20 years). Treebytree guarantees that any given tree will never be gifted or claimed twice.

Force Majeure

Treebytree is exempt from all responsibility for the total or partial non-performance of any obligations set forth in these general sales conditions, if such failure is caused by unpredictable events and/or natural events outside of its control and its responsibility, including, but not limited to, natural (disasters) events, acts of terrorism, wars and riots.

The preceding terms and conditions govern the sale by Treebytree between you the buyer and Treebytree B.V.. By placing an order with us you acknowledge that you have read, understood, and agree with our terms and conditions. Please notify us prior to placing an order if you disagree with any of our terms and conditions. We reserve the right to alter these terms and conditions at any time for any reason.